



# **Worldwide Telephone Numbers**

**December 2003**

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## **Worldwide Telephone Numbers**

First Edition (June 2003)

Second Edition (December 2003)

332630-002

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## Africa (French-speaking)

Support for Algeria, Benin, Burkina Faso, Cameroon, Chad, Gabon, Guinea, Ivory Coast, Mauritania, Niger, Senegal, Sierra Leone, Togo, and Tunisia:

General Information *Informacja Ogólna* ..... +351213176366  
Technical Support *Pomoc Techniczna* ..... +351213176366  
Customer Support Web site ..... [www.hp.com/aa/fre](http://www.hp.com/aa/fre)

## Argentina

Call Center Service Support.....0-810-555-5000  
Technical Support.....0-810-555-552  
Customer Support Web site ..... [clac.compaq.com/support](http://clac.compaq.com/support)  
[www.hp.com/country/ar/spa/support](http://www.hp.com/country/ar/spa/support)

## Armenia

Technical Support..... +7 (095) 797-35 20  
Fax..... +7 (095) 797-35 21  
Customer Support (on-line request) ..... [www.support.hp.ru/order](http://www.support.hp.ru/order)  
HP Care Pack Services  
Web site ..... [www.hp.com/go/hpcarepack/emea/activate](http://www.hp.com/go/hpcarepack/emea/activate)

## Australia

General Information ..... 13 23 93  
Fax.....02 9022 8305  
Technical Support..... 13 10 47  
Warranty Support/Post-Sales Information ..... 13 10 47  
Customer Support Web site ..... [www.hp.com/country/au/eng](http://www.hp.com/country/au/eng)

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# Austria

## General Information

<i>Allgemeine Informationen</i> .....	0800 242 242
Technical Support (Consumer Products)	
<i>Technischer Kundendienst (Consumer Produkte)</i> .....	0820 87 4417
Technical Support (Business Products)	
<i>Technischer Kundendienst (Business-Produkte)</i> .....	0810 00 1000
HP Care Pack	
Contract Customer Telephone Support .....	0810 00 2000
Web site .....	<a href="http://www.hp.com/go/hpcarepack/emea/activate">www.hp.com/go/hpcarepack/emea/activate</a>
Presario 7FRxxx.....	(Mo-Fr 08:00-17:00 Uhr) 0810 001 179
Web sites	
HP .....	<a href="http://www.hp.com/at">www.hp.com/at</a>
Support .....	<a href="http://www.hp.com/country/at/ger">www.hp.com/country/at/ger</a>

# Azerbaijan

Technical Support.....	+7 (095) 797-35 20
Fax.....	+7 (095) 797-35 21
Customer Support (on-line request) .....	<a href="http://www.support.hp.ru/order">www.support.hp.ru/order</a>
HP Care Pack Services	
Web site .....	<a href="http://www.hp.com/go/hpcarepack/emea/activate">www.hp.com/go/hpcarepack/emea/activate</a>

# Bahamas

Technical Support.....	1-800-711-2884
Customer Support Web site .....	<a href="http://www.hp.com/country/cb/eng">www.hp.com/country/cb/eng</a>

# Bahrain

## General Information (call center)

and Technical Support .....	+971 4 366 2020
	toll free 800 171
HP Care Pack Services	
Telephone Support.....	+971 4 390 4785
Web site .....	<a href="http://www.hp.com/go/hpcarepack/emea/activate">www.hp.com/go/hpcarepack/emea/activate</a>
Customer Support Web site .....	<a href="http://www.hp.com/country/me/eng">www.hp.com/country/me/eng</a>

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## Barbados

Technical Support.....(001-800-8722881+) 1-800-711-2884  
Customer Support Web site ..... [www.hp.com/country/cb/eng](http://www.hp.com/country/cb/eng)

## Belarus

Technical Support.....(+7) 095-7973520  
Fax.....(+7) 095-7973521  
Customer Support (on-line request) .....[www.support.hp.ru/order](http://www.support.hp.ru/order)  
HP Care Pack Services  
Web site ..... [www.hp.com/go/hpcarepack/emea/activate](http://www.hp.com/go/hpcarepack/emea/activate)

## Belgium

Technical Support  
Incountry nr only—for warranty and Trade ..... 078/600 600  
HP Care Pack Support  
Incountry nr only—for contract & HP Care Pack ..... 078/250 144  
Web site ..... [www.hp.com/go/hpcarepack/emea/activate](http://www.hp.com/go/hpcarepack/emea/activate)  
Home User Technical Support (Pavilion & Presario)  
Incountry nr only ..... 070-300 004 (French)  
070-300 005 (Dutch)  
Customer Support Web site ..... [www.hp.be/support](http://www.hp.be/support)

## Belize

Technical Support..... 811+ 1 800 711 2884  
Customer Support Web site ..... [clac.compaq.com/support](http://clac.compaq.com/support)  
[www.hp.com/country/ns/spa/support](http://www.hp.com/country/ns/spa/support)

## Bermuda

Technical Support.....1-800-711-2884  
Customer Support Web site ..... [www.hp.com/country/cb/eng](http://www.hp.com/country/cb/eng)

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## Bolivia

General Information *Información General* ..... +511-211-2828  
Technical Support *Apoyo Técnico* ..... (0) +54-11-4708-1600  
800-100-247  
Customer Support Web site ..... [clac.compaq.com/support](http://clac.compaq.com/support)  
[www.hp.com/country/bo/spa/support](http://www.hp.com/country/bo/spa/support)

## Brazil

Compaq Customer Assistance Service and Technical Support  
*Serviço de Atendimento ao Consumidor/Garantia*  
Contracts ..... 55-11-4689-2620  
(toll free) 0800-55-6404  
0800-130-999  
55-11 4689 2012  
(Grande SP) 11 5683-5400  
*Suporte Técnico/Empresas e Contratos* ..... (toll free) 0800-55-6405  
International Technical Support ..... +55 11 5683-5405  
Technical Support  
Gde Sao Paulo ..... 3747-7799  
Rest of country ..... 0-800-157751  
Customer Support  
Web site ..... [www.compaq.com.br/suporte](http://www.compaq.com.br/suporte)  
[www.hp.com/country/br/por/support](http://www.hp.com/country/br/por/support)

## British Virgin Islands

Technical Support ..... 154+ 1-800-711-2884  
Customer Support Web site ..... [www.hp.com/country/cb/eng](http://www.hp.com/country/cb/eng)

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## Canada

General Information <i>Informations Générales</i> .....	1-800-567-1616
Technical Support	
(For continuous quality improvement, calls may be monitored.)	
<i>Assistance Technique</i>	
( <i>Afin de garantir une amélioration continue de la qualité, les appels peuvent être enregistrés ou suivis.</i> ) .....	1-905-206-4663
	1-800-474-6836
	1-800-652-6672
Customer Relations <i>Assistance Clientèle</i> .....	1-800-652-6672
Ordering Backup Software	
<i>Commande de Disquettes de Sauvegarde</i> .....	1-800-952-7689
Customer Support	
Web site .....	<a href="http://www.hp.com/country/ca/eng/support">www.hp.com/country/ca/eng/support</a>

## Cayman Islands

Technical Support .....	1-800-711-2884
Customer Support Web site .....	<a href="http://www.hp.com/country/cb/eng">www.hp.com/country/cb/eng</a>

## Chile

Customers and Partners, Contracts .....	+56-2-290-6500
Toll-free Access (domestic only) .....	600-600-1122
Technical Support <i>Apoyo Técnico</i> .....	(123) 800-360-999
Customer Support Web site .....	<a href="http://clac.compaq.com/support">clac.compaq.com/support</a>
	<a href="http://www.hp.com/country/cl/spa/support">www.hp.com/country/cl/spa/support</a>

## China (mainland)

Technical Support .....	86-800-810-5959
	86-10-68687980
Customer Support .....	86-800-810-5959
	86-10-68687980
Web site .....	<a href="http://e-support.hp.com.cn">http://e-support.hp.com.cn</a>

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## Colombia

Technical Support *Apoyo Técnico*..... +57-1-606-9191  
9-800-114-726  
Customer Support Web site ..... [clac.compaq.com/support](http://clac.compaq.com/support)  
[www.hp.com/country/co/spa/support](http://www.hp.com/country/co/spa/support)

## Costa Rica

Technical Support..... 0-800-0-110-629  
0-800-011-0524  
Customer Support Web site ..... [clac.compaq.com/support](http://clac.compaq.com/support)  
[www.hp.com/country/ns/spa/support](http://www.hp.com/country/ns/spa/support)

## Curacao, Netherland Antillas

Technical Support..... English 174+1800 711 2884  
Spanish 164+1800 711 2884  
Customer Support Web site ..... [www.hp.com/country/cb/eng](http://www.hp.com/country/cb/eng)

## Cyprus

Technical Support..... (local toll-free) 800 9 2649  
(international) +30 210 60 73 603  
Fax..... +30 210 94 08 828  
Customer Support E-mail Address ..... [ccr.hphellas@hp.com](mailto:ccr.hphellas@hp.com)  
CarePaq Services  
Web site ..... <http://h40106.www4.hp.com/carepaq>

## Czech Republic

General Information *Obečné Informace* ..... +420 261 108 108  
General Information Web site..... [www.hp.cz](http://www.hp.cz)  
Technical Support *Technická Podpora* ..... +420 261 307 310  
HP Care Pack Services  
Telephone Support..... +420 261 307 310  
Web site ..... [www.hp.com/go/hpcarepack/emea/activate](http://www.hp.com/go/hpcarepack/emea/activate)  
Customer Support  
Web site ..... [www.hp.com/country/cz/cze/support](http://www.hp.com/country/cz/cze/support)



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## Denmark

General Information <i>Generelle Oplysninger</i> .....	+45 70 28 70 28
Sales Information HP Frontline, Presales .....	+45 70 12 00 10
Technical Support <i>Teknisk support</i>	
Commercial & Enterprise.....	+45 70 11 77 00
Technical Support	
<i>Teknisk Support Consumer Produkter</i> .....	+45 70 20 28 45
Supportpack/HP Care Pack	
<i>Consumer Produkter</i> .....	+45 70 27 04 43
Supportpack/HP Care Pack Commercial & Enterprise	
Telephone Support .....	+45 35 25 65 00
Web site .....	<a href="http://www.hp.com/go/hpcarepack/emea/activate">www.hp.com/go/hpcarepack/emea/activate</a>
Customer Service	
Web site .....	<a href="http://www.hp.com/country/dk/dan/support">www.hp.com/country/dk/dan/support</a>

## Dominican Republic

Technical Support.....	1-800-799-3477
	1-800-711-2884
Customer Support Web site .....	<a href="http://clac.compaq.com/support">clac.compaq.com/support</a>
	<a href="http://www.hp.com/country/cb/eng/support">www.hp.com/country/cb/eng/support</a>

## Ecuador

Technical Support <i>Apoyo Técnico</i> ..... (toll free) 999-119:877-219-8671	
Andinatel .....	(999 119+) 1-800-711-2884
Customer Support Web site .....	<a href="http://clac.compaq.com/support">clac.compaq.com/support</a>
	<a href="http://www.hp.com/country/ec/spa/support">www.hp.com/country/ec/spa/support</a>

## Egypt

General Information and Technical Support.....	202 532 5222
HP Care Pack Services	
Telephone Support.....	971 4 390 4785
Web site .....	<a href="http://www.hp.com/go/hpcarepack/emea/activate">www.hp.com/go/hpcarepack/emea/activate</a>
Customer Support Web site .....	<a href="http://www.hp.com/country/me/eng">www.hp.com/country/me/eng</a>

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## El Salvador

Technical Support..... 800-1785:877-219-8671  
(800-1785+) 1-800-711-2884  
Customer Support Web site ..... [clac.compaq.com/support](http://clac.compaq.com/support)  
[www.hp.com/country/ns/spa/support](http://www.hp.com/country/ns/spa/support)

## European Emerging Markets

Support for Albania, Bosnia-Herzegovina, Bulgaria, Croatia,  
Macedonia, Malta, Moldova Republic, Serbia and Montenegro:  
Desktop & PC E-mail ..... [Tec.desktop@hp.com](mailto:Tec.desktop@hp.com)  
Notebooks E-mail ..... [Tec.notebook@hp.com](mailto:Tec.notebook@hp.com)  
Intel Server & entry level storage  
E-mail ..... [Irdubukenterprisesupport@hp.com](mailto:Irdubukenterprisesupport@hp.com)  
HP Care Pack  
Web site ..... [www.hp.com/go/hpcarepack/emea/activate](http://www.hp.com/go/hpcarepack/emea/activate)  
ECSC Technical Support E-mail..... [ise.coe@hp.com](mailto:ise.coe@hp.com)  
Connect On Line Customer Care Page ... [www.connect-online.hp.com](http://www.connect-online.hp.com)  
Customer Support  
Web sites ..... (Bulgaria) [www.hp.com/country/bg/bul](http://www.hp.com/country/bg/bul)  
(Croatia) [www.hp.com/country/hr/cro](http://www.hp.com/country/hr/cro)  
(Slovenia) [www.hp.com/country/si/slv](http://www.hp.com/country/si/slv)

## Finland

General Information .....+358 (0) 205 350  
Sales Information .....+358 (0) 10 217 2700  
Technical Support  
Consumer Products.....+358 (0) 203 66 767  
Commercial Products .....+358 (0) 203 53 232  
HP Care Pack Services  
Telephone Support.....+358 (0) 203 20 300  
Web site ..... [www.hp.com/go/hpcarepack/emea/activate](http://www.hp.com/go/hpcarepack/emea/activate)  
Customer Services Web site ..... [www.hp.fi](http://www.hp.fi)

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## France

General Information <i>Informations Générales</i> .....	0826 800 400
	(0,15 € TTC/min)
Technical Support	
<i>Assistance Technique Produits Professionnels</i> .....	01 43 62 34 34
	(0,15 € TTC/min)
HP Care Pack Services	
Telephone Support <i>Assistance Technique</i> .....	0825 00 41 23
	(0,15 € TTC/min)
Web site .....	<a href="http://www.hp.com/go/hpcarepack/emea/activate">www.hp.com/go/hpcarepack/emea/activate</a>
Presario Technical Support	
<i>Assistance Technique Produits Grand Public</i> .....	0892 69 60 22
	(0,15 € TTC/min)
Customer Support Web site .....	<a href="http://www.hp.com/fr">www.hp.com/fr</a>

## Georgia

Technical Support .....	+7 (095) 797-35 20
Fax .....	+7 (095) 797-35 21
HP Care Pack Services	
Web site .....	<a href="http://www.hp.com/go/hpcarepack/emea/activate">www.hp.com/go/hpcarepack/emea/activate</a>
Customer Support (on-line request) .....	<a href="http://www.support.hp.ru/order">www.support.hp.ru/order</a>

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## Germany

### General Information (Presales)

*Allgemeine Informationen* .....(+49) 01805/32 62 22  
(0,12 €/min)

### Technical Support

#### *Technischer Support*

#### HP Commercial Products,

Compaq Commercial Products .....(+49) 01805/25 81 43  
(0,12 €/min)

#### Pavilion Notebooks und Desktop PCs

Presario Notebooks und Desktop PCs .....(+49) 01805/65 21 80  
(0,12 €/min)

### HP Care Pack (Presales)

#### General information on warranty upgrades

#### *Allgemeine Informationen über*

*Garantieerweiterungen* .....(+49) 01805/32 62 99  
(0,12 €/min)

E-mail ..... [infoline@hp-servicesales.de](mailto:infoline@hp-servicesales.de)

HP Care Pack Information Web site..... [www.hp.com/de/carepack](http://www.hp.com/de/carepack)

#### HP Care Pack

Telephone Support Hotline.....(+49) 01805/14 42 44  
(0,12 €/min)

#### HP Care Pack Registration

Web site ..... [www.hp.com/go/hpcarepack/emea/activate](http://www.hp.com/go/hpcarepack/emea/activate)

Customer Support Web site ..... [www.hp.com/de/support](http://www.hp.com/de/support)

## Ghana

Value Products Support ..... 234-1-3204777

Volume Product Support ..... 234-1-3204999

Customer Support Web site ..... [www.hp.com/country/aa/eng](http://www.hp.com/country/aa/eng)

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## Greece

Telephone Support ..... (local toll-free) 801 22 55 47  
(international) +30 210 60 73 603  
Fax ..... +30 210 60 73 601  
E-mail  
Telephone support, presales info, complaints..... ccr.hphellas@hp.com  
Mail-in abroad repairs ..... rma.hellas@hp.com  
HP Care Pack  
Telephone Support ..... 801 11 47 22 73  
Web site ..... [www.hp.com/go/hpcarepack/emea/activate](http://www.hp.com/go/hpcarepack/emea/activate)  
Customer Support Web site ..... [www.hp.com/country/gr/gre](http://www.hp.com/country/gr/gre)

## Guatemala

Technical Support ..... 99-99-190:877-219-8671  
1-800-999-5105  
Customer Support Web site ..... [clac.compaq.com/support](http://clac.compaq.com/support)  
[www.hp.com/country/ns/spa/support](http://www.hp.com/country/ns/spa/support)

## Guyana

Technical Support ..... (165+) 1-800-711-2884  
or 1-877-783-2407

## Haiti

Technical Support ..... (183+) 1-800-711-2884  
Customer Support Web site ..... [www.hp.com/country/cb/eng](http://www.hp.com/country/cb/eng)

## Honduras

Technical Support ..... 800 0 123 + 1-800-711-2884  
or 800 0 123 + 877-219-8671  
Customer Support Web site ..... [clac.compaq.com/support](http://clac.compaq.com/support)  
[www.hp.com/country/ns/spa/support](http://www.hp.com/country/ns/spa/support)

# Hong Kong

General Information.....852-800-9388-33  
 Technical Support.....852-3002-8555  
 Customer Support Web site .....[www.hp.com/country/hk/eng](http://www.hp.com/country/hk/eng)

## Hungary

General Information <i>Általános Információk</i> .....	+36 (1) 382-1111
Technical Support <i>Technikai Támogatás</i> .....	+36 (1) 382-1111
Customer Support (Care Pack/Non-Desktop-Notebook)	
<i>A Vásárló Támogatása</i> ... (toll-free, in-country only) 06 (80) 222-333	
HP Care Pack Services	
Telephone Support .....	+36 (1) 382-1111
	+36 (1) 382-1112
Web site .....	<a href="http://www.hp.com/go/hpcarepack/emea/activate">www.hp.com/go/hpcarepack/emea/activate</a>
E-mail .....	<a href="mailto:support@hp.hu">support@hp.hu</a>
Customer Support Web site .....	<a href="http://www.hp.com/country/hu/hun">www.hp.com/country/hu/hun</a>

# India

Customer Care Centre ..... 1 600 112267  
Fax ..... 91-124-2566112  
Customer Support Web site ..... [www.hp.com/country/in/eng](http://www.hp.com/country/in/eng)  
Technical Support E-mail ..... [india\\_customer care@hp.com](mailto:india_customer care@hp.com)

# Indonesia

Technical Support..... +62 (21) 350-3408  
Customer Support Web site ..... [www.hp.com/country/id/eng](http://www.hp.com/country/id/eng)

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# Ireland

General Information .....	1 850 200 277
Technical Support.....	1 890 946 500
HP Care Pack Services	
Telephone Support.....	1 850 924 590
Web site	
.....	<a href="http://www.hp.com/go/hpcarepack/emea/activate">www.hp.com/go/hpcarepack/emea/activate</a>
Presario Technical Support .....	1 890 923 902
Customer Support Web site .....	<a href="http://www.hp.com/country/ie/eng">www.hp.com/country/ie/eng</a>

# Israel

General Information .....	+972-9-762-3222
Telephone Support and Technical Support .....	+972-9-830-4848
Fax.....	+972-9-830-4849
HP Care Pack Services	
Telephone Support.....	+972-9-830-4848
	+972-9-762-3300
Web site .....	<a href="http://www.hp.com/go/hpcarepack/emea/activate">www.hp.com/go/hpcarepack/emea/activate</a>
Customer Support Web site .....	<a href="http://www.hp.com/country/il/heb">www.hp.com/country/il/heb</a>

# Italy

Windows Business Desktop Technical Support .....	+39 02 3859-1212
Consumer Products Technical Support .....	+39 (0) 848-800-871
	(not reachable from outside Italy)
Alpha, VAX, and UNIX Servers	
Technical Support.....	+39 02 4527-9050
Technical Support FAX.....	+39 02 48230002
HP CarePack	
Telephone Support.....	+39 02 4527-9050
	(after hours) +39 02 9212-2778
Information .....	+39 02 9212-2040
Registration	
Web site .....	<a href="http://www.hp.com/go/hpcarepack/emea/activate">www.hp.com/go/hpcarepack/emea/activate</a>
Info Web site .....	<a href="http://www.hp.com/it/hpcarepack">www.hp.com/it/hpcarepack</a>
Customer Support Web site .....	<a href="http://www.hp.com/country/it/ita">www.hp.com/country/it/ita</a>

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## 日本(Japan)

一般情報 (General Information) .....	03-5304-6660
テクニカル サポート (Technical Support) .....	0120-014121 *1
携帯電話・PHSをお使いの場合：03-5347-3089	
ハンドヘルドPCサポートセンター (Handheld PC Support Center) .....	0120-178-589 *1
ダイヤルQ2テクニカル サポート (Dial Q2 Technical Support) .....	0990-605-589 *2
バックアップ ソフトウェア、サービス パーツのご注文 (Ordering Backup Software & Spare Parts) .....	<a href="http://www.hp.com/jp/ordercenter/">http://www.hp.com/jp/ordercenter/</a>

\*1：通話料無料のフリーダイヤルです。日本国内でのみご利用いただけます。

Not available internationally.

\*2：日本国内でのみご利用いただけます。ご利用の際は、通話料の他に別途  
情報提供料として1分あたり100円かかります。（情報発信地：東京）

なお、ご利用時には、4桁のパスワードが必要です。パスワードは事前にNTT  
にて登録手続きを行ってください。パスワードのご登録は116またはNTTの営  
業窓口にお申し込みください。Not available internationally.

## Jordan

General Information and Technical Support .....	+971 4 366 2020
HP Care Pack Telephone Support .....	+971 4 390 4785
Web site .....	<a href="http://www.hp.com/go/hpcarepack/emea/activate">www.hp.com/go/hpcarepack/emea/activate</a>
Customer Support Web site .....	<a href="http://www.hp.com/country/me/eng">www.hp.com/country/me/eng</a>

## Kazakhstan

Technical Support .....	+7 (095) 797-35 20
Fax .....	+7 (095) 797-35 21
HP Care Pack Services Web site .....	<a href="http://www.hp.com/go/hpcarepack/emea/activate">www.hp.com/go/hpcarepack/emea/activate</a>
Customer Support (on-line request) .....	<a href="http://www.support.hp.ru/order">www.support.hp.ru/order</a>



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## Korea

Technical Support/Warranty Support.....82-1588-3003  
(domestic/international)  
Web site ..... [www.hp.co.kr](http://www.hp.co.kr)  
e-Commercial (Product Sales)/General Information ....82-080-703-0700  
HP online store ..... [www.hp.co.kr/store](http://www.hp.co.kr/store)

## Kuwait

General Information and Technical Support ..... +971 4 366 2020  
HP Care Pack  
Telephone Support..... +971 4 390 4785  
Web site ..... [www.hp.com/go/hpcarepack/emea/activate](http://www.hp.com/go/hpcarepack/emea/activate)  
Customer Support Web site ..... [www.hp.com/country/me/eng](http://www.hp.com/country/me/eng)

## Kyrgyzstan

Technical Support..... +7 (095) 797-35 20  
Fax..... +7 (095) 797-35 21  
HP Care Pack Services  
Web site ..... [www.hp.com/go/hpcarepack/emea/activate](http://www.hp.com/go/hpcarepack/emea/activate)  
Customer Support (on-line request) ..... [www.support.hp.ru/order](http://www.support.hp.ru/order)

## Lebanon

General Information and Technical Support ..... +971 4 366 2020  
HP Care Pack  
Telephone Support..... +971 4 390 4785  
Web site ..... [www.hp.com/go/hpcarepack/emea/activate](http://www.hp.com/go/hpcarepack/emea/activate)  
Customer Support Web site ..... [www.hp.com/country/me/eng](http://www.hp.com/country/me/eng)

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## Luxembourg

Technical Support	
Warranty and Trade .....	+ 352 27 303 303
HP Care Pack Support	
Contract & HP Care Pack .....	+ 352 27 303 111
Web site .....	<a href="http://www.hp.com/go/hpcarepack/emea/activate">www.hp.com/go/hpcarepack/emea/activate</a>
Home User Technical Support (Pavilion & Presario)	
Incountry nr only .....	900 400 06 (French)
	900 400 07 (German)
Customer Support Web site .....	<a href="http://www.hp.be/support">www.hp.be/support</a>

## Malaysia

General Information .....	1800-80-5405
Warranty Support/Pre-Sales Information .....	1800-88-4848
Technical Support .....	(toll free) +1800-805-405
Extended Service Coverage .....	1800-88-1811
Fax .....	(65) 395-1010
Support Web site .....	<a href="http://www.hp.com/country/my/eng">www.hp.com/country/my/eng</a>

## Mexico

Technical Support .....	+01-800-501-9000
Mexico City .....	52-58-4531
Rest of country .....	01-800-501-9000
Contracts .....	52-5-284-600 X 2747
	+01-800-010-2020
Customer Support Web site .....	<a href="http://clac.compaq.com/support">clac.compaq.com/support</a>
	<a href="http://www.hp.com/country/mx/spa/support">www.hp.com/country/mx/spa/support</a>

## Morocco

General Information <i>Informacja Ogólna</i> .....	+212 22 40 47 47
Technical Support <i>Pomoc Techniczna</i> .....	+212 22 40 47 47
HP Care Pack	
Telephone Support .....	+212 22 24 87 70
Web site .....	<a href="http://www.hp.com/go/hpcarepack/emea/activate">www.hp.com/go/hpcarepack/emea/activate</a>
Customer Support Web site .....	<a href="http://www.hp.com/aa/fre">www.hp.com/aa/fre</a>

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## The Netherlands

General Information <i>Algemene Informatie</i> .....	+31 302839111
Technical Support.....	0900 2020 165
Presario <i>Helplijn Presario</i> .....	0900-2020165
	(0,10 €/min)*
All Other Products <i>Helplijn Overige Producten</i> .....	0900-1681616
	(0,35 €/min)*

### HP Care Pack Services

Telephone Support.....	0800-0221244
	0900 1150 000

Web site ..... [www.hp.com/go/hpcarepack/emea/activate](http://www.hp.com/go/hpcarepack/emea/activate)

Customer Support Web site ..... [www.hp.com/country/nl/dut](http://www.hp.com/country/nl/dut)

\*Not available internationally

\**Deze nummers zijn alleen bereikbaar vanuit Nederland.*

## New Zealand

Commercial Warranty Support .....	0800 449 552
Consumer Pavilion Support .....	0800 441 147
Consumer Presario Support .....	0800 113 694
Consumer Printers, Scanners, Cameras .....	0800 441 147
Customer Support Web site .....	<a href="http://www.hp.com/country/nz/eng">www.hp.com/country/nz/eng</a>

## Nicaragua

Technical Support.....	174 :877-219-8671
	(Español 164+) 1-800-711-2884
	(Ingles 174+) 1-800-711-2884
Customer Support Web site .....	<a href="http://clac.compaq.com/support">clac.compaq.com/support</a>
	<a href="http://www.hp.com/country/ns/spa/support">www.hp.com/country/ns/spa/support</a>

## Nigeria

Value Products Support, HP Care Pack.....	234-1-3204777
HP Care Pack	
Web site .....	<a href="http://www.hp.com/go/hpcarepack/emea/activate">www.hp.com/go/hpcarepack/emea/activate</a>
Volume Product Support .....	234-1-3204999
Customer Support Web site .....	<a href="http://www.hp.com/country/aa/eng">www.hp.com/country/aa/eng</a>

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## Norway

Technical Support, Commercial & Enterprise: ..... +47 800 62 800  
Technical Support, Consumer: ..... +47 815 62 070  
HP Care Pack  
Telephone Support ..... +47 800 56 044  
Web site ..... [www.hp.com/go/hpcarepack/emea/activate](http://www.hp.com/go/hpcarepack/emea/activate)  
Customer Support Web site ..... [www.hp.com/country/no/nor](http://www.hp.com/country/no/nor)

## Oman

General Information and Technical Support ..... +971 4 366 2020  
HP Care Pack  
Telephone Support ..... +971 4 390 4785  
Web site ..... [www.hp.com/go/hpcarepack/emea/activate](http://www.hp.com/go/hpcarepack/emea/activate)  
Customer Support Web site ..... [www.hp.com/country/me/eng](http://www.hp.com/country/me/eng)

## Panama

Technical Support ..... 001-800-111-9642  
001-800-711-2884  
Customer Support Web site ..... [clac.compaq.com/support](http://clac.compaq.com/support)  
[www.hp.com/country/ns/spa/support](http://www.hp.com/country/ns/spa/support)

## Paraguay

Technical Support *Apoyo Técnico* ..... +54-11-4708-1600  
Customer Support Web site ..... [clac.compaq.com/support](http://clac.compaq.com/support)  
[www.hp.com/country/py/spa/support](http://www.hp.com/country/py/spa/support)

## Peru

General Information *Información General* ..... +511-211-2828  
Technical Service ..... (toll free) 0-800-12828  
0800-10111  
Customer Support Web site ..... [clac.compaq.com/support](http://clac.compaq.com/support)  
[www.hp.com/country/pe/spa/support](http://www.hp.com/country/pe/spa/support)

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## Philippines

General Information.....(632)848-1881  
1800-1-651-1111  
Technical Support.....+63 (2) 867-3551  
Customer Support  
Web site ..... [www.hp.com/country/ph/eng/support](http://www.hp.com/country/ph/eng/support)

## Poland

General Information *Informacja Ogólna* .....+48-22-0-800-122-622  
Technical Support *Pomoc Techniczna* .....+48-22-5666 000  
HP Care Pack Services  
Telephone Support.....+48-22-565 74 00  
or +48-22-0-801 300 310  
Web site ..... [www.hp.com/go/hpcarepack/emea/activate](http://www.hp.com/go/hpcarepack/emea/activate)  
Customer Support Web site ..... [www.hp.com/country/pl/pol](http://www.hp.com/country/pl/pol)

## Portugal

Call Center Service Support..... +351 808 200 808  
Technical Support.....+351 (0) 808 201 492  
Technical Service Support..... +351 808 208 113 (domestic)  
+351 214 128 460 (international)  
HP Care Pack Services  
Telephone Support..... +351 808 200 032  
+351 808 218 218  
Web site ..... [www.hp.com/go/hpcarepack/emea/activate](http://www.hp.com/go/hpcarepack/emea/activate)  
Presario Technical Support ..... +351 808 208 113  
option 1(Presarios Desktops, Presarios Portáteis e Projectores)  
option 2 (Desktops, Portáteis e Ipaqs)  
option 3 (soluções de Armazenamento)  
option 4 (servidores)  
Fax..... +351 21 410 08 52  
Customer Support Web site ..... [www.compaq.pt](http://www.compaq.pt)  
[www.hp.com/country/pt/por](http://www.hp.com/country/pt/por)

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## Puerto Rico

Technical Service ..... 1-800-711-2884  
Technical Support..... 1-877-232-0589  
Warranties ..... 1-800-799-3477  
Customer Support Web site .. [www.hp.com/country/pr/spa/support](http://www.hp.com/country/pr/spa/support)

## Qatar

General Information and Technical Support ..... +971 4 366 2020  
HP Care Pack  
    Telephone Support..... +971 4 390 4785  
    Web site ..... [www.hp.com/go/hpcarepack/emea/activate](http://www.hp.com/go/hpcarepack/emea/activate)  
Customer Support Web site ..... [www.hp.com/country/me/eng](http://www.hp.com/country/me/eng)

## Romania

Customer Service ..... +4021-303.83.00  
Customer Support ..... +4021-303.84.01  
CCC Technical Support..... +4021-315-4442  
HP CarePack Services  
    Telephone Support..... +4021-315-4442  
    Web site ..... [www.hp.com/go/hpcarepack/emea/activate](http://www.hp.com/go/hpcarepack/emea/activate)  
Fax..... +40-21-303.83.03  
E-mail..... [support.romania@hp.com](mailto:support.romania@hp.com)  
Escalation address ..... [dragos.stanciu@hp.com](mailto:dragos.stanciu@hp.com)  
Customer Support Web site ..... [www.hp.com/country/ro/rom](http://www.hp.com/country/ro/rom)

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## Russia

General Information and Technical Support.....	(Moscow) 095-797-3520
.....	(Moscow after hours) 709 579 73525
.....	(St. Petersburg) 812 346 7997
.....	(St. Petersburg after hours) 781 234 67982
.....	
HP Care Pack Services	
Web site .....	<a href="http://www.hp.com/go/hpcarepack/emea/activate">www.hp.com/go/hpcarepack/emea/activate</a>
Customer Support Web site .....	<a href="http://www.hp.com/country/ru/rus">www.hp.com/country/ru/rus</a>
NOTE: To find a service centre near you, ask your HP representative or refer to <a href="http://www.support.hp.ru/partners">www.support.hp.ru/partners</a> for HP service centers or <a href="http://www.compaq.ru/cservice">www.compaq.ru/cservice</a> for ex-Compaq service centers.	

## Saudi Arabia

General Information and Technical Support.....	800 897 1444
HP Care Pack Services	
Telephone Support.....	800 897 1451
Web site .....	<a href="http://www.hp.com/go/hpcarepack/emea/activate">www.hp.com/go/hpcarepack/emea/activate</a>
Customer Support Web site .....	<a href="http://www.hp.com/country/me/eng">www.hp.com/country/me/eng</a>

## Singapore

General Information/Warranty Support .....	62725300
Pre-sales Information .....	65-395-1100
Customer Support Web site .....	<a href="http://www.hp.com/country/sg/eng">www.hp.com/country/sg/eng</a>
Fax.....	62742033

## Slovakia

General Information.....	+421 2 5022 2444
Technical Support.....	+421 2 5022 2444
Support Web site .....	<a href="http://www.hp.com/country/sk/slk/support">www.hp.com/country/sk/slk/support</a>
HP Care Pack Services	
Telephone Support.....	+421 2 5022 2444
Web site .....	<a href="http://www.hp.com/go/hpcarepack/emea/activate">www.hp.com/go/hpcarepack/emea/activate</a>

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## Slovenia

General Information .....	+386 1 2307 420
Technical Support.....	+386 1 2307 420
Fax.....	+386 1 2307 468
HP Care Pack	
Telephone Support.....	+386 1 2307 420
Web site .....	<a href="http://www.hp.com/go/hpcarepack/emea/activate">www.hp.com/go/hpcarepack/emea/activate</a>
Customer Support Web site .....	<a href="http://www.hp.com/country/si/slv">www.hp.com/country/si/slv</a>

## South Africa

Support .....	+27 11 258 9301
	toll free 086 00 1030
HP Care Pack Services	
Telephone .....	086 000 1010
Web site .....	<a href="http://www.hp.com/go/hpcarepack/emea/activate">www.hp.com/go/hpcarepack/emea/activate</a>
Customer Support Web site .....	<a href="http://www.hp.com/country/za/eng">www.hp.com/country/za/eng</a>

## Spain

General Information <i>Información General</i> .....	+34 916 348 800
Technical Support <i>Soporte Técnico</i> .....	902010333
(Except Presarios and projectors)	
HP Care Pack Services	
Telephone Support.....	902 220030
Telephone Support (Commercial) .....	902 010333
Telephone Support (Consumer).....	902 010051
Web site .....	<a href="http://www.hp.com/go/hpcarepack/emea/activate">www.hp.com/go/hpcarepack/emea/activate</a>
Presario & Projectors Technical Support .....	902 010 059
Customer Support Web site .....	<a href="http://www.hp.com/country/es/spa">www.hp.com/country/es/spa</a>

## Sri Lanka

General Information/Warranty Support .....	01-430800-6271-3337
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## Suriname

Technical Support.....	1-800-711-2884
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## Sweden

General Information <i>Allmän Information</i> .....	+46 (0)8-629 80 00
Sales Information <i>Saleslink</i> .....	+46 (0)200-27 00 00
Technical Support <i>Teknisk Support</i> .....	(domestic calls) 0771-30 30 00 (international calls) +46 8 519 92 324
Technical Support, Presario	
<i>Teknisk Support, Presario</i> .....	+46 (0)771-20 47 65
HP Care Pack	
Telephone Support .....	(domestic calls) 0771-30 30 30 (international calls) +46 8 519 92 319
Web site .....	<a href="http://www.hp.com/go/hpcarepack/emea/activate">www.hp.com/go/hpcarepack/emea/activate</a>
Customer Support Web site .....	<a href="http://www.hp.se/support">www.hp.se/support</a>

## Switzerland

HP CarePack Services	
Telephone Support .....	+41 0848 800 724
Web site .....	<a href="http://www.hp.com/go/hpcarepack/emea/activate">www.hp.com/go/hpcarepack/emea/activate</a>
Warranty Hotline .....	+41 0848 80 20 20 (Monitors, Desktops, Handhelds, Notebooks, Storage, and Servers)
Consumer Technical Support	+41 0848 672 672
Web site .....	<a href="http://www.hp.com/country/ch/ger">www.hp.com/country/ch/ger</a>

## Syria

General Information and Technical Support .....	+971 4 366 2020
HP Care Pack	
Telephone Support .....	+971 4 390 4785
Web site .....	<a href="http://www.hp.com/go/hpcarepack/emea/activate">www.hp.com/go/hpcarepack/emea/activate</a>
Customer Support Web site .....	<a href="http://www.hp.com/country/me/eng">www.hp.com/country/me/eng</a>

## Taiwan

Taipei Head Office .....	886-2-8722-9000
Product Spec. Inquiry .....	0800-236-686
Customer Care Hotline .....	886-2-8722-8000
Customer Support Web site .....	<a href="http://www.hp.com/country/tw/chi">www.hp.com/country/tw/chi</a>

# Thailand

Technical Support.....66-2-353-9000  
Fax.....+66 2654 0704  
Support Web site..... [www.hp.com/country/th/eng](http://www.hp.com/country/th/eng)

# Turkey

General Information <i>Genel Bilgi</i> .....	+90 216 579 79 79
Technical Support <i>Teknik Destek</i> .....	+90 216 579 71 71
Customer Support <i>Müşteri Destek</i> .....	+90 216 579 71 71
Fax <i>Faks</i> .....	+90 216 579 78 00
HP Care Pack Services	
Telephone Support.....	+90 216 579 71 78
Web site .....	<a href="http://www.hp.com/go/hpcarepack/emea/activate">www.hp.com/go/hpcarepack/emea/activate</a>
Presario Technical Support .....	+90 216 579 71 71
Customer Support Web site .....	<a href="http://www.hp.com/country/tr/tur">www.hp.com/country/tr/tur</a>

# Ukraine

Technical Support..... +38 (044) 490-3520  
Fax..... +7 (095) 797-35 21  
Customer Support (on-line request) ..... [www.support.hp.ru/order](http://www.support.hp.ru/order)  
HP Care Pack Services  
    Telephone Support..... +38 (044) 490-3520  
    Web site ..... [www.hp.com/go/hpcarepack/emea/activate](http://www.hp.com/go/hpcarepack/emea/activate)

## United Arab Emirates (Dubai)

General Information (Call Center)  
and Technical Support ..... +971 4 366 2020  
toll free 800 4520

HP Care Pack Services  
Telephone Support ..... 800 4326  
Web site ..... [www.hp.com/go/hpcarepack/emea/activate](http://www.hp.com/go/hpcarepack/emea/activate)  
Customer Support Web site ..... [www.hp.com/country/me/eng](http://www.hp.com/country/me/eng)

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# United Kingdom

Enquiries	
General .....	0845 270 4000
Sales .....	0845 270 4222
ALL Contract and HP Care Pack	
(inc SupportPack and Carepak) .....	0870 842 2330
Warranty Support on servers and attached storage	
(excluding Proliant) .....	0870 842 2330
Warranty (including Proliant) .....	0870 842 2339
Customer Support Web site .....	<a href="http://www.hp.com/country/uk/eng">www.hp.com/country/uk/eng</a>
HP Care Pack	
Web site .....	<a href="http://www.hp.com/go/hpcarepack/emea/activate">www.hp.com/go/hpcarepack/emea/activate</a>

# United States

General Information .....	1-800-345-1518
Technical Support (For continuous quality	
improvement, calls may be monitored.) .....	1-800-652-6672
	1-208-323-2551
	(Notebooks) 1-800-652-6672
Ordering Backup Software .....	1-800-952-7689
Customer Support Web site	
.....	<a href="http://h20000.www2.hp.com/bizsupport/TechSupport/Home.jsp">h20000.www2.hp.com/bizsupport/TechSupport/Home.jsp</a>
Presario Support	
Web site .....	<a href="http://h18000.www1.hp.com/athome/support">h18000.www1.hp.com/athome/support</a>

# Uruguay

Technical Support <i>Apoyo Técnico</i> .....	+54-11-4708-1600
Customer Support Web site .....	<a href="http://clac.compaq.com/support">clac.compaq.com/support</a>
	<a href="http://www.hp.com/country/uy/spa/support">www.hp.com/country/uy/spa/support</a>

# Uzbekistan

Technical Support..... +7 (095) 797-35 20  
Fax..... +7 (095) 797-35 21  
Customer Support (on-line request) .....[www.support.hp.ru/order](http://www.support.hp.ru/order)  
HP Care Pack Services  
Web site ..... [www.hp.com/go/hpcarepack/emea/activate](http://www.hp.com/go/hpcarepack/emea/activate)

# Venezuela

Warranties ..... +58-212-955-3800  
(toll free) +0800-22-73727  
Technical Support..... 0800-HP-INVENT  
Customer Support Web site ..... [clac.compaq.com/support](http://clac.compaq.com/support)  
[www.hp.com/country/ve/spa/support](http://www.hp.com/country/ve/spa/support)

# Vietnam

General Information.....(844)823-0322  
Warranty Support/Pre-Sales Information.....(844)823-0322  
Technical Support..... +84-8-823-4530  
Fax.....(844)823-5956  
Support Web site ..... [www.hp.com/country/vn/eng](http://www.hp.com/country/vn/eng)

# Yemen

General Information and Technical Support..... +971 4 366 2020  
HP Care Pack  
Telephone Support..... +971 4 390 4785  
Web site ..... [www.hp.com/go/hpcarepack/emea/activate](http://www.hp.com/go/hpcarepack/emea/activate)  
Customer Support Web site ..... [www.hp.com/country/me/eng](http://www.hp.com/country/me/eng)